



### **Vision Statement**

The vision of Ford City Public Library is to be a central part of the community and the first place residents seek when they have any type of information need. Our well-developed collection of materials, outstanding library programs, and quality customer service of our staff will bring people of all ages and interests into our library, providing information access to all. Our library exists as a place for everyone to have the opportunity to learn, share, and create.

### **Mission Statement**

The Ford City Public Library will meet the ongoing and changing needs of the community, striving to assist people in the areas of personal development, employment, entertainment, social networking, life resource needs, historical and heritage appreciation.

### **Values Statement**

In order to fulfill our mission and vision for FCPL, we must strive to maintain certain values inherent to running a public library. We strive to maintain the following values:

- a. To provide access to information for all information seekers. By having various membership options, engaging in outreach activities, and utilizing materials and services from within FCPL as well as other community and district libraries, we strive to meet the information needs of all.
- b. To always provide outstanding customer service by employing quality staff who are friendly, knowledgeable, and ready to make the patron feel welcome and respected. Whether it be through reference, circulation, technology, or programs, our staff are ready to serve the public at all times.
- c. To continuously work with the local community to meet the needs of all community members. This includes programs, community outreach, maintaining a relevant and current collection, and development-focused relationship building. The library strives to be a center for the community in all aspects.